

FBD Business Awards in association with Dungarvan & West Waterford Chamber

Criteria: Best Place to Eat Award

This award is judged by mystery diners who will visit each business to sample the unique customer experience.

Each entrant to this category will be judged across all aspects of services and facilities with particular emphasis on the food offering.

Food can be simple or elaborate, so long as it is based on the finest, fresh ingredients, is beautifully presented and tastes superb. Judges will be looking for an uncompromising commitment to flavour, quality and healthy, honest food coupled with excellent customer service and a comfortable and conducive environment.

Criteria	%	Content
Restaurant Facilities	25	Exterior, interior, ambience, cleanliness, popularity relative to day of week.
Food	30	Innovative menu, value for money, quality of food, presentation and quality of service.
Beverages	10	Variety of beers, wines and soft drinks, presentation
Customer Service	25	Welcome and approach, product knowledge, efficiency, staff presentation.
Overall Experience	10	Personal comfort, attention to detail, lasting impression.