



Dungarvan &
West Waterford
CHAMBER
IN BUSINESS FOR BUSINESS

FBD Business Awards in association with Dungarvan & West Waterford Chamber

Entry Form: Customer Service Excellence Award

Please complete in BLOCK CAPITALS

Details

Name	
Company	
Position	
Address	
Tel	
Email	
Number of employees	

Why do you feel the above business merits this award?

[Please add your comments below – its is important to read the judging criteria before making your comments]

Criteria	Comment
How does your business create a great first impression?	
How do you make sure staff are focussed on the customer?	

Criteria	Comment
What services are available to customers?	
How have you exceeded customers' expectations?	
How do you promote customer loyalty?	

I certify that the information on this form is accurate.

Signed	
Position	
Date	

Each entry must be submitted on a fully completed application form (or copy thereof). The organisers take no responsibility for their safekeeping and cannot return submissions.

Please submit 3 copies of your entry form to: FBD Insurance plc, FBD House, Bluebell, Dublin 12

For assistance please telephone:- Spotcheck on 0044 2890 866502 or Dungarvan Chamber on 058 45054

Rules & Conditions

1. The awards are open to individuals, partnerships, organisations and businesses based in the Dungarvan and West Waterford area
2. Entry is by authorised entry form only. The form itself provides for identifying information only. Entrants are required to submit with the entry form whatever statements, testimonials and records they wish in support of the criteria outlined for the relevant category.
3. No responsibility will be accepted by the competition organisers for any material sent or any entry lost or delayed in the post. Entries cannot be returned.
4. Entries will be judged by Spotcheck NI.
5. The winning entries will be announced at the Chamber's annual Gala Ball on 18th November 2011. The organisers will, within the scope of these rules, treat all entries as given in confidence.
6. Category sponsors may not enter the category they have supported.
7. Individuals and organisations may enter more than one relevant category. Each entry should be on a separate entry form.
8. Entries should be submitted to arrive no later than Friday 30th September 2011. Entries received after this date will not be considered.
9. There can no appeal against the decision of the organizers, or of any judge or panel appointed by them. Their decisions must be accepted as final in respect of all matters concerning this competition, including the interpretation of these rules and conditions.

Are you currently insured with FBD Insurance?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
If no please state your renewal month		

Please tick the box if you do not wish to be contacted by FBD Insurance regarding your renewal



www.dungarvanchamber.ie

FBD Insurance plc is regulated by the Central Bank of Ireland.



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